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Art of Application Performance*

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Step Guide to Learn
Software Testing Using
Real-Life Project Human +
Machine Practical Test
Design ISTQB Foundation
Sample Exam Questions
Certified Tester Foundation
Level (CTFL) 2018 Syllabus**
*Software Testing Performance
Testing*

Because performance is paramount today, this thoroughly updated guide shows you how to test mission-critical applications for scalability and performance before you deploy them—whether it's to the cloud or a mobile device. You'll learn the complete testing process lifecycle step-by-step, along with best practices to plan, coordinate, and conduct performance tests on your applications. Set realistic performance testing goals Implement an effective application performance testing strategy Interpret performance test results Cope with different application

technologies and architectures Understand the importance of End User Monitoring (EUM) Use automated performance testing tools Test traditional local applications, web applications, and web services Recognize and resolves issues often overlooked in performance tests Written by a consultant with over 15 years' experience with performance testing, *The Art of Application Performance Testing* thoroughly explains the pitfalls of an inadequate testing strategy and offers a robust, structured approach for ensuring that your applications perform well and scale effectively when the need arises. This practical guide provides insight into software testing, explaining the basics of the testing process and how to perform effective tests. It is the bestselling official textbook of the ISTQB-BCS Certified Tester Foundation Level. Covering testing fundamentals, reviews, testing and risk, test management and test analysis, this book helps newly qualified software testers to learn the

skills and techniques to take them to the next level. Written by leading authors in the field, this is the only official textbook of the ISEB Intermediate Certificate in Software Testing. This book teaches test managers what they need to know to achieve advanced skills in test estimation, test planning, test monitoring, and test control. Readers will learn how to define the overall testing goals and strategies for the systems being tested. This hands-on, exercise-rich book provides experience with planning, scheduling, and tracking these tasks. You'll be able to describe and organize the necessary activities as well as learn to select, acquire, and assign adequate resources for testing tasks. You'll learn how to form, organize, and lead testing teams, and master the organizing of communication among the members of the testing teams, and between the testing teams and all the other stakeholders. Additionally, you'll learn how to justify decisions and provide adequate reporting information where

applicable. With over thirty years of software and systems engineering experience, author Rex Black is President of RBCS, is a leader in software, hardware, and systems testing, and is the most prolific author practicing in the field of software testing today. He has published a dozen books on testing that have sold tens of thousands of copies worldwide. He is past president of the International Software Testing Qualifications Board (ISTQB) and a director of the American Software Testing Qualifications Board (ASTQB). This book will help you prepare for the ISTQB Advanced Test Manager exam. Included are sample exam questions, at the appropriate level of difficulty, for most of the learning objectives covered by the ISTQB Advanced Level Syllabus. The ISTQB certification program is the leading software tester certification program in the world. With about 300,000 certificate holders and a global presence in over 50 countries, you can be confident in the value and international stature

that the Advanced Test Manager certificate can offer you. This second edition has been thoroughly updated to reflect the new ISTQB Advanced Test Manager 2012 Syllabus, and the latest ISTQB Glossary. This edition reflects Rex Black's unique insights into these changes, as he was one of the main participants in the ISTQB Advanced Level Working Group. The bestselling software testing title is the only official textbook of the ISEB Foundation Certificate in Software Testing. It provides an overview of different techniques, both dynamic and static, and how to apply them. The book is ideal for those with a little experience of software testing who wish to cement their knowledge with industry-recognised techniques and theory. In addition, the book defines the most common terminology within testing. AI is radically transforming business. Are you ready? Look around you. Artificial intelligence is no longer just a futuristic notion. It's here right now--in software that senses

what we need, supply chains that "think" in real time, and robots that respond to changes in their environment. Twenty-first-century pioneer companies are already using AI to innovate and grow fast. The bottom line is this: Businesses that understand how to harness AI can surge ahead. Those that neglect it will fall behind. Which side are you on? In *Human + Machine*, Accenture leaders Paul R. Daugherty and H. James (Jim) Wilson show that the essence of the AI paradigm shift is the transformation of all business processes within an organization--whether related to breakthrough innovation, everyday customer service, or personal productivity habits. As humans and smart machines collaborate ever more closely, work processes become more fluid and adaptive, enabling companies to change them on the fly--or to completely reimagine them. AI is changing all the rules of how companies operate. Based on the authors' experience and research with 1,500 organizations, the book

reveals how companies are using the new rules of AI to leap ahead on innovation and profitability, as well as what you can do to achieve similar results. It describes six entirely new types of hybrid human + machine roles that every company must develop, and it includes a "leader's guide" with the five crucial principles required to become an AI-fueled business. Human + Machine provides the missing and much-needed management playbook for success in our new age of AI. BOOK PROCEEDS FOR THE AI GENERATION The authors' goal in publishing Human + Machine is to help executives, workers, students and others navigate the changes that AI is making to business and the economy. They believe AI will bring innovations that truly improve the way the world works and lives. However, AI will cause disruption, and many people will need education, training and support to prepare for the newly created jobs. To support this need, the authors are donating the royalties

received from the sale of this book to fund education and retraining programs focused on developing fusion skills for the age of artificial intelligence. Proven Methods for Building Secure Java-Based Web Applications Develop, deploy, and maintain secure Java applications using the expert techniques and open source libraries described in this Oracle Press guide. Iron-Clad Java presents the processes required to build robust and secure applications from the start and explains how to eliminate existing security bugs. Best practices for authentication, access control, data protection, attack prevention, error handling, and much more are included. Using the practical advice and real-world examples provided in this authoritative resource, you'll gain valuable secure software engineering skills. Establish secure authentication and session management processes Implement a robust access control design for multi-tenant web applications Defend against cross-site scripting,

cross-site request forgery, and clickjacking Protect sensitive data while it is stored or in transit Prevent SQL injection and other injection attacks Ensure safe file I/O and upload Use effective logging, error handling, and intrusion detection methods Follow a comprehensive secure software development lifecycle "In this book, Jim Manico and August Detlefsen tackle security education from a technical perspective and bring their wealth of industry knowledge and experience to application designers. A significant amount of thought was given to include the most useful and relevant security content for designers to defend their applications. This is not a book about security theories, it's the hard lessons learned from those who have been exploited, turned into actionable items for application designers, and condensed into print."—From the Foreword by Milton Smith, Oracle Senior Principal Security Product Manager, Java It is often assumed that software testing is based on

clearly defined requirements and software development standards. However, testing is typically performed against changing, and sometimes inaccurate, requirements. The third edition of a bestseller, *Software Testing and Continuous Quality Improvement, Third Edition* provides a continuous quality framework for the software testing process within traditionally structured and unstructured environments. This framework aids in creating meaningful test cases for systems with evolving requirements. This completely revised reference provides a comprehensive look at software testing as part of the project management process, emphasizing testing and quality goals early on in development. Building on the success of previous editions, the text explains testing in a Service Orientated Architecture (SOA) environment, the building blocks of a Testing Center of Excellence (COE), and how to test in an agile development.

Fully updated, the sections on test effort estimation provide greater emphasis on testing metrics. The book also examines all aspects of functional testing and looks at the relation between changing business strategies and changes to applications in development. Includes New Chapters on Process, Application, and Organizational Metrics All IT organizations face software testing issues, but most are unprepared to manage them. Software Testing and Continuous Quality Improvement, Third Edition is enhanced with an up-to-date listing of free software tools and a question-and-answer checklist for choosing the best tools for your organization. It equips you with everything you need to effectively address testing issues in the most beneficial way for your business. This book is written specifically for all the candidates who are planning to self-study for the ISTQB foundation certification exam (CTFL) based on the new 2018 syllabus. This book provides a

thorough and in-depth coverage of all the syllabus and provides key review on exam topics. This book adopts a practical and hands-on approach and is enhanced with many useful learning aids to help you pass the ISTQB Foundation Level exam. This book is divided into six chapters, each chapter has sections which maps directly to each learning objectives from the 2018 syllabus. Each section identifies the required level of understanding for each topic. Each chapter includes examples, exercises, keywords and a quiz with detailed explanation of each answers at the end. All learning objectives which require a K3 level understanding are supported with multiple worked examples to help you identify the level of application required for real examination questions. This book provides a solid base for preparation and covers everything you will need to know to successfully clear the ISTQB Foundation Level exam. This book is written specifically to prepare you for the ISTQB

foundation certification exam (CTFL) based on the new 2018 syllabus. This book presents three complete sets of tough sample exam questions and the solution chapters providing a detailed explanation for each answer for every question. This book covers exam concepts and provides key review on exam topics. The book has special tips and tricks to help you solve complex questions quickly in less time. This book will also help you to check your progress throughout your exam preparation and will provide confidence to face the real exam. Packed with practical tips this book can significantly increase your chances of correctly answering unfamiliar questions in exam. If you are looking to take the CTFL exam, this book is what you need for comprehensive content and robust study tools that will help you gain the edge on the exam. The bestselling software testing title The testing of new software generally costs more than the original programming Updated to follow the new 2010 syllabus The only

official textbook of the ISTQB - ISEB Foundation Certificate in Software Testing ISBN of previous edition - 9781902505794. Data is constantly increasing; everything from app usage, to sales, to customer surveys generate data in an average business. Out on the streets data is everywhere too, from speed and security cameras, weather monitoring and measuring footfall to name just a few examples. Against this backdrop, data analysts are in higher demand than ever. This book is an essential guide to the role of data analyst. Aspiring data analysts will discover what data analysts do all day, what skills they will need for the role, and what regulations they will be required to adhere to. Practising data analysts can explore useful data analysis tools, methods and techniques, brush up on best practices and look at how they can advance their career. To successfully perform a job of software tester you should have a sound knowledge of testing

fundamentals and should be able to correlate that knowledge with the experience you have learned while working as a tester on a software project. This book will teach you both, the first half of the book provides a detailed explanation of the fundamentals of software testing and the second half focuses on a step by step walk-through of a real-life testing project. This will help you to understand how the real software projects are run from start to end and where the testing fits in the big picture of the project lifecycle. The book provides details of each testing activities which will help you to understand how the test activities are planned, executed and monitored in real projects. This book is a roadmap, a guide to understanding the bits and pieces of software testing and how you can apply them when you are working as a tester on a project. This book will teach you each and everything you should know about software testing with references to a

real-life project. This book will not only help you in securing your first testing job but will also guide you on your day-to-day journey as a software tester. This text provides practical insight into the world of software testing, explaining the basic steps of the testing process and how to perform effective tests. It also presents an overview of different techniques, both dynamic and static, and how to apply them. Use this book to prepare for the ISTQB® Certified Tester Foundation Level Performance Testing exam. The book has been designed to follow the ISTQB syllabus, covering all of the syllabus learning objectives, with additional reference material extending beyond the syllabus. The book covers an overall methodology for managing and conducting performance testing. Performance testing has often been considered a black art. In many organizations, perhaps an individual or a small group of technical staff or contractors is given the task of "load testing" an extended system,

network, or application. Performance testing is like any other form of testing. It follows a defined test process that is similar to other test types. It utilizes a disciplined approach to the definition of requirements and user stories, the creation of test conditions, test cases, and test procedures. It establishes measurable goals against which the success or failure of the testing can be judged. It also requires (and this cannot be stressed highly enough) a definition and recognition of performance test failures. Readers will gain the knowledge with both content and practice questions to prepare them for the ISQTB Performance Testing exam. The book covers the performance test types, the performance testing methodology, and the steps to plan, create, and execute performance tests and analyze the results. You will:

- Understand the basic concepts of performance efficiency and performance testing
- Define performance risks, goals, and requirements to meet stakeholder needs and

- expectations
- Understand performance metrics and how to collect them
- Develop a performance test plan for achieving stated goals and requirements
- Conceptually design, implement, and execute basic performance tests
- Analyze the results of a performance test and communicate the implications to stakeholders
- Explain the process, rationale, results, and implications of performance testing to stakeholders
- Understand the categories and uses for performance tools and criteria for their selection
- Determine how performance testing activities align with the software life cycle

. This book presents the key test design techniques, in line with ISTQB, and explains the why and when of using them, with practical examples and code snippets. How and why the techniques can be combined is covered, as are automated test design methods. Tips and exercises are included throughout the book. "Software Testing: Principles and Practices is a comprehensive treatise on

software testing. It provides a pragmatic view of testing, addressing emerging areas like extreme testing and ad hoc testing"--Resource description page. Systems development is the process of creating and maintaining information systems, including hardware, software, data, procedures and people. It combines technical expertise with business knowledge and management skill. This practical book provides a comprehensive introduction to the topic and can also be used as a handy reference guide. It discusses key elements of systems development and is the only textbook that supports the BCS Certificate in Systems Development. Making user experience (UX) the core of software development aims to enhance customer satisfaction, resulting in more sales, more returning customers and a stronger brand presence. This book provides a reasoned and authoritative description of what UX is, why it works, what tools and techniques are involved, and how it fits in the

software development process, in line with the BCS Foundation Certificate in User Experience and ISO 9241-210. Your One-Stop Guide To Passing The ISTQB Foundation Level Exam Foundations of Software Testing: Updated edition for ISTQB Certification is your essential guide to software testing and the ISTQB Foundation qualification. Whether you are a students or tester of ISTQB, this book is an essential purchase if you want to benefit from the knowledge and experience of those involved in the writing of the ISTQB Syllabus. This book adopts a practical and hands-on approach, covering the fundamental principles that every system and software tester should know. Each of the six sections of the syllabus is covered by background tests, revision help and sample exam questions. The also contains a glossary, sample full-length examination and information on test certification. The authors are seasoned test-professionals and developers of the ISTQB syllabus itself, so

syllabus coverage is thorough and in-depth. This book is designed to help you pass the ISTQB exam and qualify at Foundation Level, and is enhanced with many useful learning aids.

ABOUT ISTQB

ISTQB is a multi-national body overseeing the development of international qualifications in software testing. In a world of employment mobility and multi-national organizations, having an internationally recognized qualification ensures that there is a common understanding, internationally, of software testing issues. Professional testing of software is an essential task that requires a profound knowledge of testing techniques. The International Software Testing Qualifications Board (ISTQB) has developed a universally accepted, international qualification scheme aimed at software and system testing professionals, and has created the Syllabi and Tests for the "Certified Tester." Today about 300,000 people have taken the ISTQB certification exams. The

authors of Software Testing Foundations, 4th Edition, are among the creators of the Certified Tester Syllabus and are currently active in the ISTQB. This thoroughly revised and updated fourth edition covers the "Foundations Level" (entry level) and teaches the most important methods of software testing. It is designed for self-study and provides the information necessary to pass the Certified Tester-Foundations Level exam, version 2011, as defined by the ISTQB. Also in this new edition, technical terms have been precisely stated according to the recently revised and updated ISTQB glossary.

Topics covered: Fundamentals of Testing Testing and the Software Lifecycle Static and Dynamic Testing Techniques Test Management Test Tools

Also mentioned are some updates to the syllabus that are due in 2015. Software testing is a critical aspect of the software development process, and this heavily illustrated reference takes professionals on a complete tour of this

increasingly important, multi-dimensional area. The book offers a practical understanding of all the most critical software testing topics and their relationships and inter-dependencies. This unique resource utilizes a wealth of graphics that support the discussions to offer a clear overview of software testing, from the definition of testing and the value and purpose of testing, through the complete testing process with all its activities, techniques and documentation, to the softer aspects of people and teams working with testing. Practitioners find numerous examples and exercises presented in each chapter to help ensure a complete understanding of the material. The book supports the ISTQB certification and provides a bridge from this to the ISO 29119 Software Testing Standard in terms of extensive mappings between the two; this is a truly unique feature. Mobile testing is the process of testing the functionality, usability and consistency of

mobile software. With this essential guide, in line with the ASTQB Certified Mobile Tester syllabus, you will gain the understanding and skills you require to begin your journey to becoming a proficient mobile tester. With this practical guide you'll learn how to understand the needs of customers and the difference between customer and business value. You'll discover how to respond to changes in the market and the actions of competitors. You'll understand how to develop new products, launch them into the market, and how to deliver business outcomes. Radically improve your testing practice and software quality with new testing styles, good patterns, and reliable automation. Key Features A practical and results-driven approach to unit testing Refine your existing unit tests by implementing modern best practices Learn the four pillars of a good unit test Safely automate your testing process to save time and money Spot which tests need refactoring, and which need to be deleted entirely

Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. About The Book Great testing practices maximize your project quality and delivery speed by identifying bad code early in the development process. Wrong tests will break your code, multiply bugs, and increase time and costs. You owe it to yourself—and your projects—to learn how to do excellent unit testing. Unit Testing Principles, Patterns and Practices teaches you to design and write tests that target key areas of your code including the domain model. In this clearly written guide, you learn to develop professional-quality tests and test suites and integrate testing throughout the application life cycle. As you adopt a testing mindset, you'll be amazed at how better tests cause you to write better code. What You Will Learn Universal guidelines to assess any unit test Testing to identify and avoid anti-patterns Refactoring tests along with the production code Using

integration tests to verify the whole system This Book Is Written For For readers who know the basics of unit testing. Examples are written in C# and can easily be applied to any language. About the Author Vladimir Khorikov is an author, blogger, and Microsoft MVP. He has mentored numerous teams on the ins and outs of unit testing. Table of Contents: PART 1 THE BIGGER PICTURE 1 | The goal of unit testing 2 | What is a unit test? 3 | The anatomy of a unit test PART 2 MAKING YOUR TESTS WORK FOR YOU 4 | The four pillars of a good unit test 5 | Mocks and test fragility 6 | Styles of unit testing 7 | Refactoring toward valuable unit tests PART 3 INTEGRATION TESTING 8 | Why integration testing? 9 | Mocking best practices 10 | Testing the database PART 4 UNIT TESTING ANTI-PATTERNS 11 | Unit testing anti-patterns This guide provides practical insight into the world of software testing, explaining the basic steps of the testing process and how to

perform effective tests. It also presents an overview of different techniques, both dynamic and static, and how to apply them. Adopting an Agile approach can revolutionize the way business analysts work. It enables clearer vision and success measure definitions, better stakeholder engagement and a greater understanding of customer needs, amongst other benefits. This book provides a comprehensive introduction to Agile methodologies and explains these in the context of business analysis. It is ideal for business analysts wanting to learn Agile practices, working in an Agile environment, or undertaking Agile certifications. Agile practices transform the way organisations carry out business and respond to change. But to realise success, an Agile mindset needs to be adopted throughout an organisation. This book gives a comprehensive introduction to Agile principles and methodologies. This guide only contains practice questions and answers for the BCS Certified

Tester Foundation Level exam. Many books cover functional testing techniques, but relatively few also cover technical testing. The Software Test Engineer's Handbook-2nd Edition fills that gap. Authors Graham Bath and Judy McKay are core members of the ISTQB Working Party that created the new Advanced Level Syllabus-Test Analyst and Advanced Level Syllabus-Technical Test Analyst. These syllabi were released in 2012. This book presents functional and technical aspects of testing as a coherent whole, which benefits test analyst/engineers and test managers. It provides a solid preparation base for passing the exams for Advanced Test Analyst and Advanced Technical Test Analyst, with enough real-world examples to keep you intellectually invested. This book includes information that will help you become a highly skilled Advanced Test Analyst and Advanced Technical Test Analyst. You will be able to apply this information in the real world of tight schedules,

restricted resources, and projects that do not proceed as planned. Business analysts must respond to the challenges of today's highly competitive global economy by developing practical, creative and financially sound solutions and this excellent guide gives them the necessary tools. It is also ideal for students wanting to gain university and industry qualifications. This new edition includes expanded discussions regarding gap analysis and benefits management, the impact of Agile software development and an introduction to business architecture. Annotation
Written by the team who created the syllabus and exam papers, this textbook encompasses the entire syllabus of the ISEB Foundation Certificate in IS Project Management. Professional IT practitioners need not only the appropriate technical skills, but also a broad understanding of the context in which they operate. This book provides a unique introduction to: social, legal,

financial, organizational and ethical issues in the context of the IT industry; the role of professional codes of conduct and ethics; and key legislation. It is designed to accompany the BCS Professional Examination Core Diploma Module: Professional Issues in Information Systems Practice. A comprehensive, hands-on guide on unit testing framework for Java programming language About This Book In-depth coverage of Jupiter, the new programming and extension model provided by JUnit 5 Integration of JUnit 5 with other frameworks such as Mockito, Spring, Selenium, Cucumber, and Docker Best practices for writing meaningful Jupiter test cases Who This Book Is For This book is for Java software engineers and testers. If you are a Java developer who is keen on improving the quality of your code and building world class applications then this book is for you. Prior experience of the concepts of automated testing will be helpful. What You Will Learn The importance of

software testing and its impact on software quality The options available for testing Java applications The architecture, features and extension model of JUnit 5 Writing test cases using the Jupiter programming model How to use the latest and advanced features of JUnit 5 Integrating JUnit 5 with existing third-party frameworks Best practices for writing meaningful JUnit 5 test cases Managing software testing activities in a living software project In Detail When building an application it is of utmost importance to have clean code, a productive environment and efficient systems in place. Having automated unit testing in place helps developers to achieve these goals. The JUnit testing framework is a popular choice among Java developers and has recently released a major version update with JUnit 5. This book shows you how to make use of the power of JUnit 5 to write better software. The book begins with an introduction to software quality and software testing. After that, you will see an in-

depth analysis of all the features of Jupiter, the new programming and extension model provided by JUnit 5. You will learn how to integrate JUnit 5 with other frameworks such as Mockito, Spring, Selenium, Cucumber, and Docker. After the technical features of JUnit 5, the final part of this book will train you for the daily work of a software tester. You will learn best practices for writing meaningful tests. Finally, you will learn how software testing fits into the overall software development process, and sits alongside continuous integration, defect tracking, and test reporting. Style and approach The book offers definitive and comprehensive coverage of all the Unit testing concepts with JUnit and its features using several real world examples so that readers can put their learning to practice almost immediately. This book is structured in three parts: Software testing foundations (software quality and Java testing) JUnit 5 in depth (programming and

extension model of JUnit 5) Software testing in practice (how to write and manage JUnit 5 tests) This book is an excellent, helpful and up-to-date resource for all candidates preparing for the ISTQB Foundation Level certification exam based on the new Foundation Level 2018 Syllabus. Although there are plenty of sample questions and information related to the Foundation Level exam on the web, there are two problems with these: Firstly, most of them will soon be outdated, as the old syllabus and exams are going to be retracted in June 2019. Secondly, much of what is available is of poor quality, since many of the sample questions do not follow the strict ISTQB examination rules. This book stands out from other ISTQB-related works through a number of special features: Topicality: The material complies with the latest version of the Foundation Level syllabus published in 2018. Quality and originality: The exam questions are original, not redundant, of

high quality, fully aligned with the ISTQB exam requirements and have not been published before. Huge amount of material: It includes 5 full sample exams (200 questions in total) designed in accordance with the ISTQB exam rules, and with the appropriate distribution of questions regarding the learning objectives and K-levels. Well-thought-out sample questions: The questions not only appropriately cover the corresponding learning objectives (LOs), but also to show the typical pitfalls. Diversity: The questions from various sample exams related to the same LO are diversified, that is, each of them points out different aspects of a given LO. This is an excellent method for better and more effective learning and preparing for the exam. Comprehensive, intelligible explanations: All answers are justified and there are detailed and easy-to-understand explanations not only of why a given answer is correct, but also why all the others are wrong. A lot of

bonus material: The book includes a great bonus pack: chapters that explain the white-box and black-box test techniques in a detailed way, a set of exercises on test techniques and the detailed solutions to them, and much more. In today's OCOs technology-driven environment, there is an ever-increasing demand for information delivery. A compromise has to be struck between security and availability. This book is a pragmatic guide to information assurance for both business professionals and technical experts. This second edition includes the security of cloud-based resources." Every information system brought into service in every type of organisation requires user acceptance testing. This book is a hands-on manual for non-testing specialists to plan and carry out an effective acceptance test of an information system. It also identifies ways of making the process as simple and cost-effective as possible. Agile is an

iterative approach to software development that has rapidly gained popularity in the wider IT industry. For software testers, Agile testing brings many advantages to teams, from increasing overall product quality to providing greater scope for flexibility. Building on the ISTQB Foundation Level Agile Tester syllabus, this book covers Agile principles, methods, techniques and tools in the context of software testing. The book is perfect for software testers interested in the benefits of Agile testing, working in an Agile environment or undertaking the ISTQB Foundation Level Agile Tester exam. The best-selling software testing title is the only official textbook of the ISTQB-BCS Certified Tester Foundation Level. This third edition includes examples and exercises reflecting current technology and applications, such as the use of open source software, component-based and agile development and application building for mobile devices. It is ideal for those with a little experience of

software testing who wish to cement their knowledge with industry-recognised techniques and theory. "Invaluable for anyone involved in testing and would lift the game of most VV & T staff" (IT Training Magazine).

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